

Privacy policy StudentStay

StudentStay BV (referred to as "we," "us," or "StudentStay") is dedicated to protecting your privacy. This policy details how we collect, use, and safeguard the personal information you provide to us or that we obtain through your use of www.studentstay.com ("our website").

Please read this policy carefully. By visiting our website, you consent to the terms of this Privacy Policy.

Our Privacy Policy Includes:

1. Information we collect from you
2. Cookies
3. How we use your information
4. Disclosure of your information
5. Transfer of your information
6. Your rights
7. Security of collected information
8. Retention of your information
9. External websites
10. Agreement with collection and use of your information
11. Changes to our Privacy Policy
12. Data controller identity and contact details

1. Information we collect from you

We may collect and process the following types of information:

Information You Provide Us

This includes personal details you provide by filling out forms on our website, corresponding with us by phone, email, or otherwise, participating in competitions, or submitting rental or job applications. Information may include:

- Name, gender, birth date, address, ID number, email address, phone number, payment details, academic institution, study field, and professional information (such as employment history).

Information We Collect Automatically

Each time you visit our website, we may automatically collect technical information including:

- Internet Protocol (IP) address, browser type and version, device ID, time zone settings, browser plug-ins, and operating system information.
- Details of your visit (e.g., URL clickstream, products viewed, page response times, and other page interaction information).

Information We Receive from Third Parties

We may also collect information about you from third parties such as business partners, analytics providers, and search information providers, when you engage with our website or advertisements.

2. Cookies

Our website uses cookies to provide a better browsing experience and to improve our website. For more details, refer to our [[Cookie Policy](#)].

3. How We Use your Information

We use your information for purposes such as:

- Fulfilling our contractual obligations and providing requested services.
- Verifying eligibility for student housing.
- Notifying you about changes to our services.
- Improving our website and ensuring it is displayed effectively.
- Sending information about services that may interest you, with your consent.

4. Disclosure of your information

We may share your information with third parties, including:

- business partners, our IT and software provider, payment processors, and public authorities if requested.
- If legally required to disclose information to public authorities.

5. Transfer of your information

Your data may be transferred outside the European Economic Area (EEA) if necessary to fulfill any purposes described in Section 3. We will take steps to ensure your data is protected, including using legally approved data protection clauses or verifying that the receiving country has adequate data protection laws.

6. Your rights

You have the right to:

- Access the information we hold about you.
- Request correction of inaccurate or incomplete data.
- Restrict or object to processing of your data.
- Request deletion of your data in specific circumstances.
- Withdraw consent for processing, such as for marketing.

We may require proof of identity to prevent unauthorized access to your data.

7. Security of collected information

We use security measures to protect your data from unauthorized access. However, please note that data transmission over the internet is not entirely secure. You are responsible for keeping any passwords confidential.

8. Retention of your information

Your data will be retained only as long as necessary to fulfill the purposes outlined in this policy or as required by law. For instance:

- Rental agreement data will be kept as long as needed for invoicing and record-keeping.
- Information related to competitions will be kept until the competition concludes.
- For legal or regulatory purposes, we may retain data longer, as required.

9. External websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these external sites, and we encourage you to read their policies before providing any personal information.

10. Agreement with collection and use of your Information

By using our website, you acknowledge that you have read and agreed to this Privacy Policy. Continued use of the website following any changes constitutes your acceptance of such changes.

11. Changes to our privacy policy

We may update this Privacy Policy periodically. Any changes will be posted on this page, and where appropriate, we may notify you via email. Please check back regularly for updates.

12. Data controller identity and contact details

The data controller for this policy is StudentStay. For questions, comments, or requests, contact us:

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